

RENTFLOW for Good Grant

Official Rules (Resident-Only Applications)

1. Program Purpose

The RENTFLOW for Good Grant is a community support initiative designed to help renters stay housed during a temporary hardship. The program may provide up to \$1,000 as a rent credit paid directly to the property, with the resident's consent, to help prevent avoidable displacement.

2. Who Can Apply

Residents may apply if they live in Georgia, North Carolina, or Texas, currently rent a home or apartment in a participating property, and are experiencing a temporary hardship that is making it difficult to stay current on rent. No purchase is required to apply or be considered.

3. Types of Hardship (Examples)

Examples include, but are not limited to: illness or injury; medical recovery periods; caregiving responsibilities; a reduction in work hours or short-term loss of income; or another unexpected hardship that affects a household's ability to pay rent. These are examples — other situations may also qualify.

4. How Assistance Is Provided

If approved, the grant is paid directly to the property as a rent credit, with the resident's written consent. This helps stabilize the household and prevent displacement.

5. Application Pathway

Applications are submitted by residents only via the designated RENTFLOW form. Property staff are not required to complete or submit applications and are not nominators for the program.

6. Verification

RENTFLOW may verify eligibility and residency with the property and may request simple documentation if helpful. Uploads are optional for residents. Verification is intended to be light-touch and respectful.

7. Selection Process

This is a need-based program, not a sweepstakes or random drawing. Awards are determined based on the level of hardship, eligibility, and available funding.

8. Grant Amount

Approved applicants may receive up to \$1,000, depending on need and program capacity.

9. Frequency of Awards

Awards are made from time to time based on available funding. There is no guarantee of monthly or recurring selection.

10. Limitations

Households may receive no more than one grant within a 12-month period to ensure fair access.

11. Privacy

Information submitted is used only to review eligibility and confirm residency. It is not shared for marketing purposes and does not require purchase or enrollment.

12. Program Updates

RENTFLOW may pause, adjust, or expand the program at any time based on community need, participation levels, and available funding.

13. No Purchase Necessary

Participation in the RENTFLOW for Good Grant does not require enrollment in any RENTFLOW product or service, and applying does not affect eligibility for future services.

14. How the Program Is Funded

The RENTFLOW for Good Grant is funded by RENTFLOW and participating partners as a community-impact initiative. Awards are issued from time to time based on available funding. No purchase is required to apply or receive assistance.

15. Clarification of Grant Amount

Grant awards provide up to \$1,000 toward rent. The final amount is based on verifiable need and available funding, is not intended to cover full rent, and may be less than \$1,000.

16. Not a Full-Rent Obligation

This is a supplemental assistance program. RENTFLOW is not obligated to cover the resident's full rent amount and does not replace any portion of rent not covered by the grant.

17. Applied Under Property's Existing Policy

If grant is approved, it provides up to \$1,000 toward rent as a one-time credit. Grant funds are applied in accordance with the property's existing rent credit or relief policies, and residents remain responsible for any remaining balance under the lease.

18. Participation in the RENTFLOW for Good Grant Program is limited to jurisdictions where such programs are expressly permitted and is void where prohibited by applicable federal, state, or local law, regulation, or housing policy.

If you have any questions about these Rules and Eligibility Guidelines or need clarification regarding your participation, please contact us at rentflowforgood@getrentflow.com. All inquiries will be reviewed and responded to promptly by the RENTFLOW Support Team.